

Plan Name	Monthly Fee	Notes
Vets Ask AI Free Plan	0\$	• For Vet and Veterinary professionals • Up to 3 queries per month
Vets Ask AI Student Free Plan	0\$	• For Vet students and Vet nursing students • Up to 3 queries per month
Vets Ask AI Pro Plan (Overseas)	45.8\$	• For Vet and Veterinary professionals • Up to 100 queries per month
Vets Ask AI Student Pro Plan (Overseas)	12.5\$	• For Vet students and Vet nursing students • Up to 50 queries per month

- Fees are charged on a per-account basis.
- Subscription fee plus applicable taxes.
- The number of available queries shall be reset on the first day of each calendar month.
- The contract period may be selected from the following options:
- Monthly contract: One month, starting from the contract date and ending on the day before the same date of the following month.
- Annual contract: Twelve months, starting from the contract date and ending on the day before the same date twelve months later.
- Unless the user completes the cancellation procedure (termination of auto-renewal) by the day before the contract end date, the contract will be automatically renewed under the same conditions.
- For annual contracts, a 10% discount will be applied to the total amount equivalent to 12 months of monthly fees.
- The start date of a paid plan shall be the date on which the credit card payment is successfully completed.
- The free plan is available immediately upon registration, and the paid plan is available immediately upon successful payment.
- Cancellation of paid plans (termination of auto-renewal) may be made at any time.
- Once cancellation is completed, no further charges will be incurred, and the service will remain available until the end date of the period already paid for.
- No prorated refunds or reimbursements will be provided upon cancellation.
- Student plans are available only while the user is enrolled as a student.
- For corporate customers contracting multiple accounts, the terms and conditions shall be determined separately under a contract concluded between the Company and the corporation, and the above provisions shall not apply.